



# Fiscal Year 2021 Annual Report

#### **Our Mission**

MHANKYSWOH is dedicated to promoting mental health and working to prevent mental and substance use disorders through education, advocacy, and service.

### **Our Vision**

We envision a just, humane and healthy society in which all people have the opportunity to achieve full potential.

### **Our Core Values**

*Ethical Collaborative Client Centered Accountable Initiative/Adaptability Professional Passionate* 

### Who is Mental Health America of Northern Kentucky & Southwest Ohio?

Mental Health America of Northern Kentucky and Southwest Ohio (MHANKYSWOH) is an affiliate of Mental Health America- the nation's leading community-based nonprofit dedicated to addressing the needs of those living with mental illness and promoting mental wellness for all. MHANKYSWOH views mental health holistically, with focus on both prevention and treatment, with the ultimate goal of helping people to recover. Our work is aligned with the four pillars that support a life in recovery.



MHANKYSWOH provides safety net services, community and professional education, and we're the regional experts in Certified Peer Support.

#### HEALTH · HOME · PURPOSE · COMMUNITY



Covington, Kentucky Headquarters 912 Scott Street • Covington, KY 859.431.1077



Newport, Kentucky PIER Recovery Community Center 1002 Monmouth Street • Newport, KY 859.547.6539



Lebanon, Ohio Southwest Ohio Office 1001 West Main St. • Suite E • Lebanon, OH 513.721.2910

# Dear Friends,

Unpredictable. Unprecedented. Unfathomable. All three of these words represent the challenges faced in fiscal year 2021 as the pandemic continued, the organization adjusted, and the unrelenting transformation of the "new norm" began to settle in. And just when we thought we had things figured out, the variants came.

Responsive. Receptive. Resilient. Our staffing teams sought out new ways to engage and build relationships with individuals through technology as well as in-person service delivery. Staff supported the community while also supporting one another and their families/friends at home. We recognize that our number one strength is our staffing. Like many nonprofits our top struggles in moving forward are staff compensation and benefits, talent acquisition, retaining good employees, and leadership development. We've made a commitment to closely examine these issues in fiscal year 2022, identify ways to make positive impact, and take actions to continue to strengthen our team.

The demand for nonprofit services, like ours, continues to increase significantly. Our staffing teams are turning programs and services upside down, looking for the latest in research, technology and trends, and trying new things. We're focused on moving forward, being healthy, and sharing that health and wellness with you. We're happy to help and we are ready to spread hope. And there is a place for you at our table. The organization needs strong staffing, volunteers, and community partners. I hope you will consider joining us.

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**Elizabeth Atwell** *Executive Director* 



### **Our Impact** By the numbers

#### 154,864

connections through outreach, community events, social networking, and social media

**1,287** *unique individuals receiving one-on-one services* 

**11,300** participants in groups

**12,998** *hours of individual care provided* 

66 I've been really good and doing big things. I've reached all those goals I set while at the recovery center. So what if it took me 40 years right? I won full custody of my 9 year old in March! I got my GED in June and I start at Gateway Community College on the 16th of June.

## **Fiscal Responsibility**

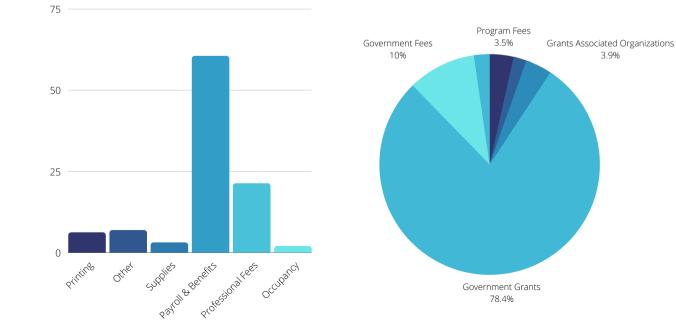
People are MHA's largest investment.

MHA works hard to increase revenue to support our communities growing mental health and substance needs.

#### Expenses

#### **Support & Revenue**

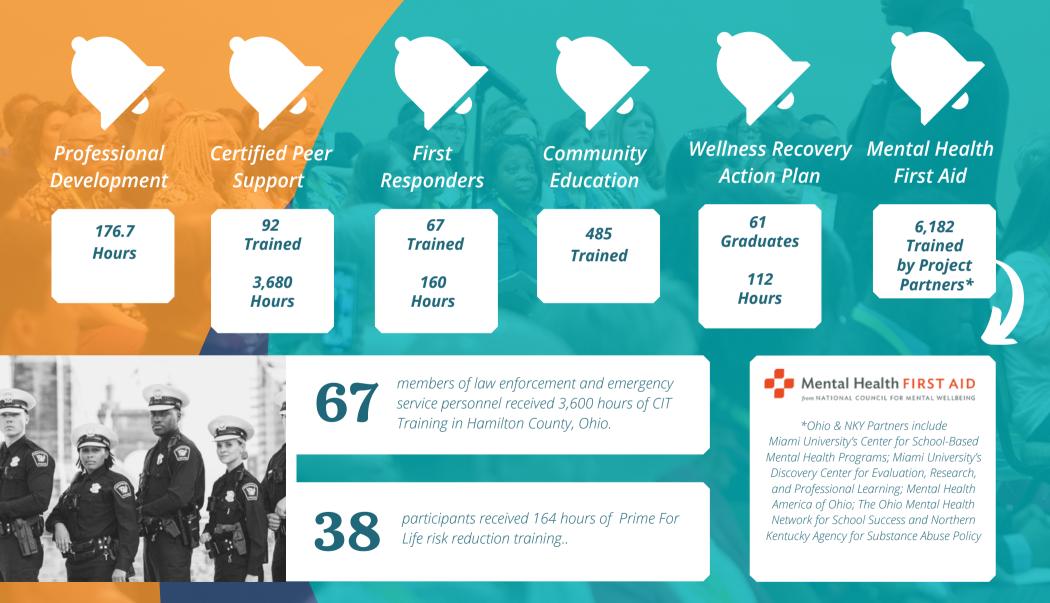
3.9%



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### **Education Programs**

Training and community education programs increase people's knowledge of mental health, substance use disorders, recovery, and wellness.



### Peer Support

Peer supporters offer emotional support, share knowledge, teach skills, provide practical assistance, and connect people with resources, opportunities, communities of support, and other people. Our peers offer their unique lived experience with mental health conditions to provide support focused on advocacy, education, mentoring, and motivation.

> **1,062** *unique participants*

**38,031** hours of peer support provided

**10,683** one-on-one meetings

**3,704** *unique participants in support groups* 

**710** peer support groups held

**18** *It's My Life peer support program participants* 

Recovery is a process of change through which individuals improve their health and wellness, live self-directed lives, and strive to reach their full potential.



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# **Safety Net Services**

Services assist individuals who may be vulnerable, at risk to "fall through service cracks," or who need additional supports to meet their basic needs. Services are provided by a mix of professionals, para professionals, and volunteers.





#### 13,462 Total Screenings

### **Our Team**

90% of staff members report lived experience with a mental health or substance use disorder or having family members with a mental health or substance use condition. Some of these staff have pursued further education to become certified in providing peer support, using their story to help others find and maintain recovery.

### 46 Total Employees 24 Peer Support Staff

Our staff, programs and initiatives fulfill its mission of promoting mental health and preventing mental illness through advocacy, education, research and services. We work every day to protect the rights and dignity of individuals with lived experience and ensure that peers and their voices are integrated into all areas of the organization. We accept all members of the community. We are committed to a community inclusive of all. We treat each other with compassion, respect, and understanding. We are respectful of the diversity of the community, which we define as culture, gender, social status, and the values of the community.

### **Our Leadership Team & Board**



Elizabeth Atwell Executive Director



Jill Bittner Associate Executive Director



Michelle Rolf Southwest Ohio Area Director



Lucy Gillespie Director of Innovation & Evaluation



Mindy Sponseller Director of Clinical Car<mark>e Coordination</mark>



Vondie Wheeler Director of Human Resources



Paul Moeller Director of Finance



Tom Spicer Recovery Community Center Team Lead



Janet Gora Mental Health First Aid Program Director MHANKYSWOH's Board of Directors use their skills and talents to advance education, advocacy, and services for those with mental health and/or substance use disorders. Many of these individuals come with lived experience or have family members living with mental health or substance use disorders. If you have time and talents to share and want to help MHANKYSWOH achieve its mission, consider serving on our Board of Directors. To be considered, email eatwell@mhankyswoh.org.

#### **Board of Directors**

*President Sharron DiMario* 

Vice President Open Position

**Secretary** Heidi Bohman

**Treasurer** George Sparks

*Executive Director Elizabeth Atwell* 

*Associate Executive Director Jill Bittner* 

Board Members at Large

Dr. Don Brewer Brad Deegan Anna Hehman Kristina Keidel Dr. Nelson Rodriquez Anna Stark

### **Funders & Collaboration**

#### Kohl's

Mental Health America Deaconess Health Association Fund Interact for Health Northern Kentucky Agency for Substance Abuse Policy Board Northeast Ohio Medical University United Way of Greater Cincinnati United Way for Clinton County Boone, Campbell, and Kenton County Fiscal Courts Kentucky Office of Vocational Rehabilitation NorthKey Community Care Centers for Disease Control and Prevention Ohio Mental Health and Addiction Services Hamilton County Mental Health and Recovery Services Board Mental Health Recovery Board Serving Warren and Clinton Counties Clinton, Hamilton, and Warren County Job and Family Services Northern Kentucky University City of Cincinnati Police Department Youth Services System (WV) Mental Health America of Ohio Miami University Ohio Mental Health Network for School Success Great Oaks Boone County Alliance



### **Connect with us!**

Our message is simple- good mental health is fundamental to the health and well-being of every person and community.

Mental Health America of Northern Kentucky & Southwest Ohio 912 Scott Blvd, Covington, Kentucky 41011 859.431.1077 - cammerman@mhankyswoh.org www.mhankyswoh.org



#### Follow us online!





Take a Mental Health Screening

SCAN ME